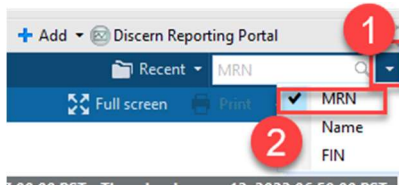




## Joining a Telehealth Visit

1. Search for patient. Click **“Dropdown”** and select **“MRN”**.

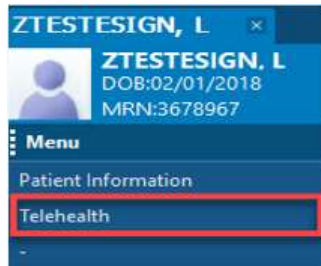


2. Once in the patient’s chart, select the appropriate encounter.

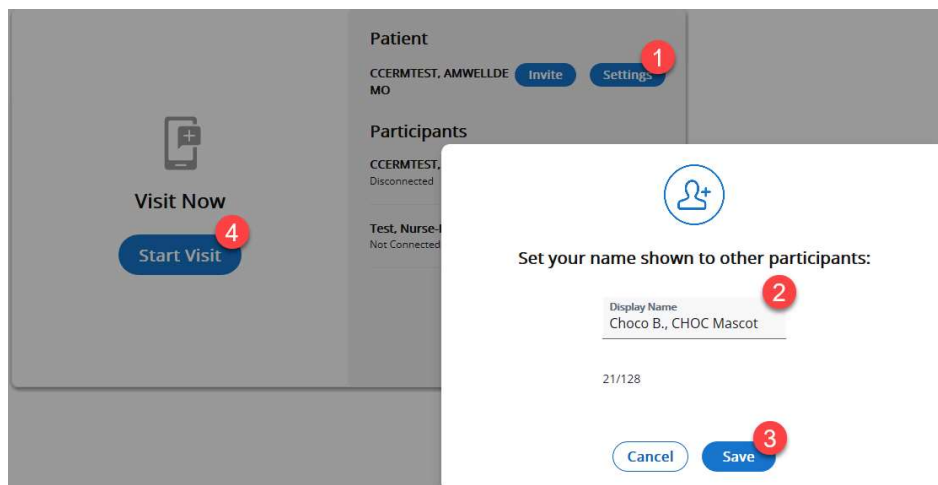
Selected	FIN	Admit Date	Est Arrive Date
X	6050002605	01/10/2023 09:46:00 PST	01/10/2023 09:45:00 PST
	6050002595	01/09/2023 09:53:00 PST	01/09/2023 10:15:00 PST
	6050002592	01/09/2023 09:30:00 PST	01/09/2023 09:30:00 PST
	6050002570	01/04/2023 11:09:00 PST	01/04/2023 11:15:00 PST

3. click the **“Telehealth”** tab in the Table of contents.

\*\*\* Please note that the integrated telehealth platform may take up to 15 seconds to load\*\*\*



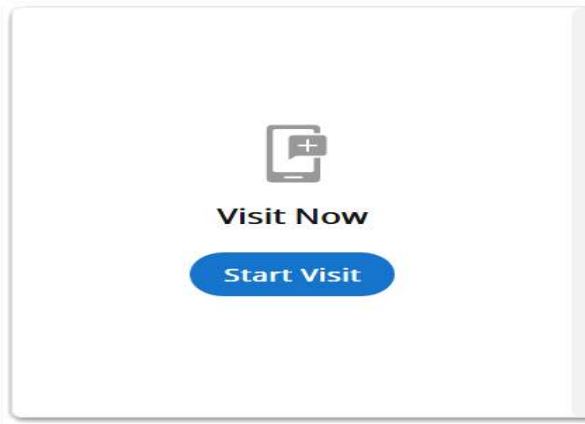
4. Select **“Settings”** and change the **“Display Name”** to the First name, Last initial and Role (i.e., **Thomas B, CHOC Interpreter**). Click **“Save”**.



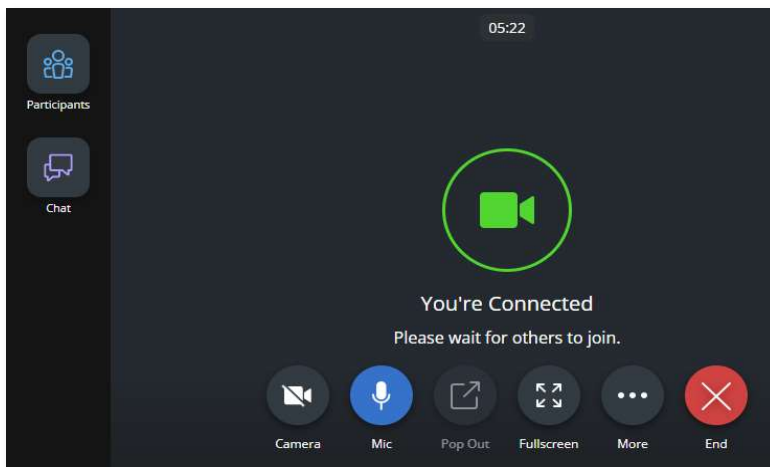


## Joining a Telehealth Visit

- On the telehealth page, click “**Start Visit**” to join the session.



- Video visit will open.

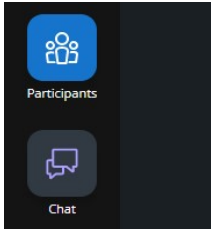


- When your connection is established, toolbars will appear on the bottom and side of the window. The toolbars include:
  - Camera:** Turn your camera on and off by clicking the Camera icon, when enabled the icon is blue. It is a best practice to keep your camera turned on for video visits.
  - Mic:** Mute and unmute your mic by clicking the Mic icon.
  - Pop Out:** Float the patient video window, this is helpful if documenting your visit in a different window.
  - Fullscreen:** Fill the entire screen
  - More:** Access additional features described below.
  - End:** Leave the visit.

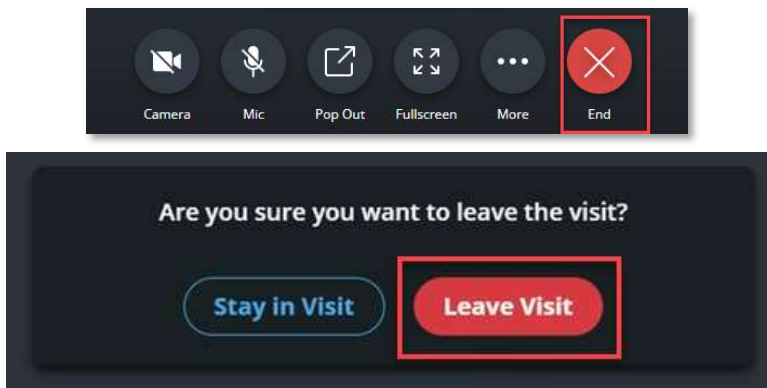


## Joining a Telehealth Visit

- g. **Participants:** View current participants in visit and add guests
- h. **Chat:** text feature on side toolbar



- 8. To leave the visit, select the **“End”** button then click **“leave visit”**



- 9. Exit out of the browser.

- 10. If you have issues with your microphone, speaker, camera, or would like to change your background, click the **“More”** button and then click **“Device Settings”**. You will now be able to check which devices are connected and pick your background.

